



## FREQUENTLY ASKED QUESTIONS ABOUT AIR CANADA POTENTIAL STRIKE

As you may be aware, on September 15, 2024, the air pilot's union and Air Canada reached a tentative agreement and the possibility for a strike seems to have been averted. While the tentative agreement still needs to be ratified by members, **we are not expecting any impact or travel disruption for CSF2024**. While ratification is pending, we continue to consider contingency plans should anything change.

### Questions/Answers

**Q: Will the CSF offer refunds on registration for the conference or the postgraduate courses if Air Canada travel plans are impacted by Air Pilots strike.**

A: Unfortunately, given the high costs of delivering the CSF, we are unable to offer refunds on registration to the conference. We appreciate your understanding. The CSF will be upholding the cancellation policy posted at time of registration. Please visit [CSF registration page](#) for more info.

**Q: How best to get to Winnipeg if avoiding flying on Air Canada?**

A: If you are still concerned about flying Air Canada, we encourage you to book via WestJet (CSF discount code: **4G6R7WC**), Porter or Flair. Please visit [CSF website](#) for info on how to access the discount.

**Q: I booked my flight to Winnipeg on Air Canada. What now?**

A: Air Canada flights should not be impacted now that tentative labour agreement in place. Please visit Air Canada website [Air Canada labour negotiations and your travel](#) Note that as per the [Air Passenger Protection Regulations](#), flights cancelled for reason outside your control are eligible for refund or rebooking.

**Q: If I am unable to make it to Winnipeg, what will happen with my hotel reservation?**

A: Be reassured that we are working with our host hotels to find solutions should you not be able to make it to Winnipeg due to your Air Canada flight being disrupted. In such a situation, please connect with [Marbella@cags-accg.ca](mailto:Marbella@cags-accg.ca) and share your notice of cancellation from Air Canada and she'll work with hotels to find solutions. Note that it may take several days to update you on the progress.

**Q: I am attending CAGS business meetings on Tuesday, September 24, 2024. What contingency plans are in place if I can't make it to Winnipeg?**



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A: CAGS will allow virtual attendance at all business meetings via Zoom as usual. If you were planning to attend other business meetings scheduled later in the week, we will also provide ability to attend virtually by Zoom.

**Q: I am presenting at one of the postgraduate courses scheduled for Wednesday, September 25, 2025. What contingency plans are in place if I can't make it to Winnipeg?**

A: With respect to courses that may be impacted, we are looking at other options for delivery of content such as video taping talks which we could present on site and having individuals available by zoom to answer questions. For hands-on courses, this won't be possible but please contact us as soon as you know. Please reach out to [marbella@cags-accg.ca](mailto:marbella@cags-accg.ca) so she can work with you and Program Chairs.

**Q: I am presenting at the Canadian Surgery Forum in Winnipeg. What contingency plans are in place if I can't make it to Winnipeg?**

A: With respect to programming that may be impacted, the CSF will implement an alternative option for delivery through broadcasting pre-recorded video taping of talks. We will work with you so you can record your session ahead of time and share with us so we could present it on site at the scheduled program time. Further, we would ensure that presenters can attend by Zoom to participate in any scheduled "question and answer" sessions. Please reach out to [Marbella@cags-accg.ca](mailto:Marbella@cags-accg.ca) so she can work with you and Program Chairs and share information on how to record your session.